



We Want You to Have a SAFE ONLINE SHOPPING EXPERIENCE



For more information call 804-786-2568 or visit www.dcp.virginia.gov

 Make sure your computer and other devices, such as smartphones and tablets, have the latest security updates installed.



 Only make transactions on secured websites. You can check by making sure "https" appears in the website's address.

 Create strong passwords for online accounts. Use at least eight characters, with numbers, special characters, and upper/lower case letters.



 Ignore pop-up messages and be wary of those "too good to be true" deals.

 Do not use public computers or unsecured wireless networks for online shopping. Use the direct web access versus Wi-Fi Hotspots when on your mobile device.



 Pay by credit card rather than debit card. Credit/charge card transactions are protected by the Fair Credit Billing Act.

 If you encounter problems with an online shopping site, contact the seller or site operator directly. You may wish to also contact the Better Business Bureau or the Federal Trade Commission